



Downtown Norfolk Transit Center
Norfolk City Council
December 15, 2015

Downtown Norfolk Transit Center

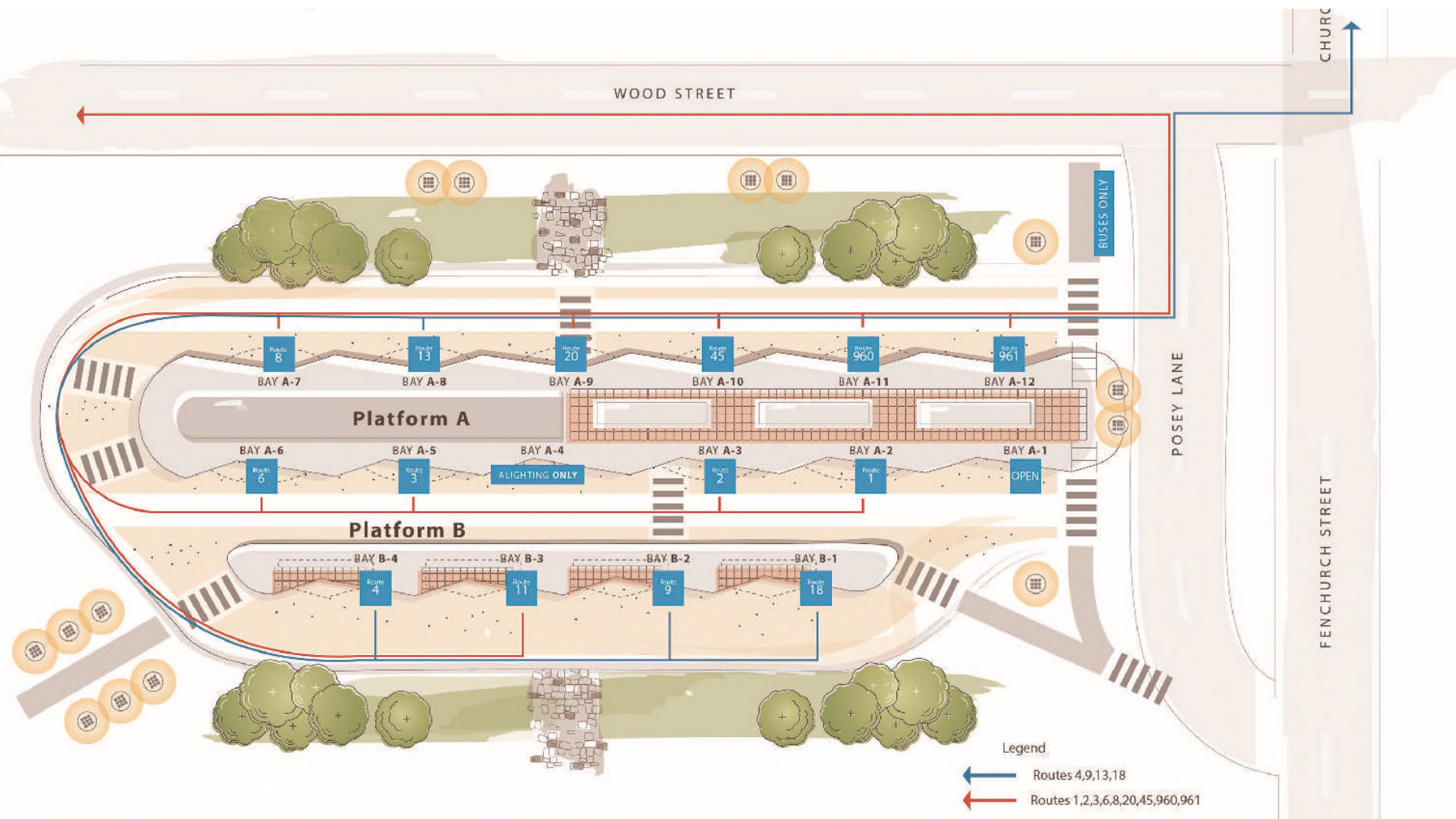
The Downtown Norfolk Transit Center is located at 434 St. Pauls Blvd., Norfolk. It is the largest of our bus transfer centers and the one most frequently used. The center is conveniently located in downtown and within short walking distance to The Tide light rail, Chrysler Hall, the Norfolk Scope Arena, and MacArthur Center. It is unique among Norfolk bus transfer centers because it offers a full range of services and allows customers to wait inside when the weather is not cooperating.



Highlights

- 14 bus routes connecting daily
- Local routes 1, 2, 3, 4, 6, 8, 9, 11, 13, 18, 20 and 45 – plus MAX Routes 960 and 961
- Public restrooms
- Temperature controlled interior space
- Customer information counter
- A break room for bus operators
- Benches installed inside and out for customer comfort
- Distinctive and welcoming public plaza
- On-site ticket sales
- Security cameras; bike racks
- Walking distance to Monticello and Civic Plaza light rail stations

DNTC Site Overview



Downtown Norfolk Transit Center Hours

Building hours will coincide with HRT bus route schedules.

Monday - Saturday: 4:30 AM - 2:00 AM

Sunday: 6:00 AM - 2:00 AM

HRT Customer Service Staffing Hours:

Monday - Friday: 6:00 AM - 7:00 PM

Saturday - Sunday: 8:00 AM - 5:00 PM

New Downtown Norfolk Transit Center – 434 St Pauls Blvd



View from St. Pauls Blvd. (right/south of Fire Station #1)



DNTC plaza adjacent to St Pauls Blvd.



DNTC Main Lobby entrance and ticket vending



DNTC bus bays and outdoor waiting area



DNTC Interior Waiting and Customer Service Area



Project also coordinated to offer safe pedestrian crossing with new signals at St. Pauls Blvd.



DNTC patron gateway off Posey/Wood Street



New Posey Lane extension allows all busses to enter from Wood Street



Project includes HRT Staff and bus patron parking / drop off (similar to light rail park/ride)



Project Budget

- Total project approved budget = \$6.7M
- VA Dept. of Rail and Public Transportation (DRPT) grant contribution is \$2.7M
- City contribution is currently under budget of \$4M as project close out and reimbursements are being finalized



Next Steps and Upcoming Dates

- Today's Council Agenda – Item # IB-1
 - Posted bids due to lease new center for 25 year term (City retains ownership of site and facility - new leasee maintains building and grounds and operates bus facility)
- Friday, January 8th - 11:00 AM
 - Downtown Transit Center ribbon cutting celebration
- Sunday, January 17th
 - HRT operates from new DNTC and open to all public transit. Wood street temporary site will be dismantled and Wood Street returns to two-way traffic for all vehicles.